

CASE STUDY

BOSSARD GROUP RELIES ON EPG ONE™ WMS AS THE BACKBONE OF THEIR SUPPLY CHAIN



AT A GLANCE

COMPANY	INDUSTRY
Bossard Group	Industrial fastening and assembly technology
LOCATION	FACILITY
Global	40 warehouses in 31 countries

KEY RESULTS

Compared to the previous solution...

40+

Global Warehouses
Standardized

250+

Carrier Options
Integrated

31

Countries with
Real-Time Visibility

Simultaneous
Multi-Site
Go-Lives

ABOUT BOSSARD GROUP

Bossard Group is a global leader in industrial fastening and assembly solutions, providing expert products and services that enhance supply chain efficiency and operational productivity. Founded in Zug, Switzerland in 1831, Bossard partners with local and multinational companies to optimize their manufacturing and logistics processes. With over 2,900 employees across 81 locations in 31 countries, Bossard leverages its extensive global network to deliver reliable solutions that keep supply chains moving smoothly.

BOSSARD'S GOALS

As a global provider of fastening and assembly solutions, Bossard Group plays a vital role in keeping supply chains running across industries such as automotive, electronics, medical, and public infrastructure. From screws used in hospital equipment to rivets in public transportation, Bossard's components are mission-critical, and any delay in fulfillment can cause costly production disruptions for customers.

"With over 40 warehouses in 31 countries, Bossard was operating within a complex and fragmented logistics environment. Over time, its IT infrastructure had been developed in-house and adapted for local needs, resulting in siloed data, incon-

sistent processes, and a lack of global standardization. To address these challenges, Bossard sought a comprehensive technology solution that could unify its global logistics network, streamline operations, and provide the flexibility to support regional requirements. This led to the launch of BOOST—an internal transformation initiative aimed at modernizing and standardizing Bossard’s supply chain and logistics technology across its global warehouse network.

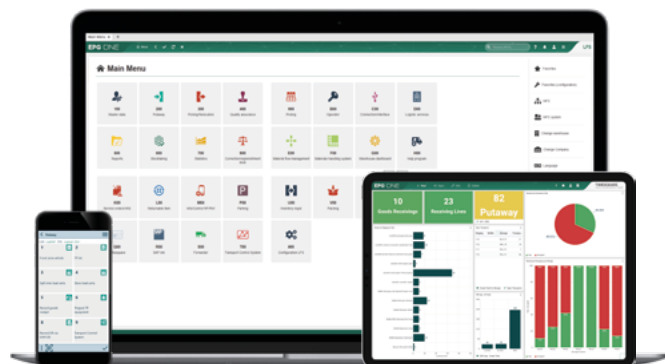
The BOOST program was designed to:

- Eliminate fragmented IT systems and data silos
- Standardize warehouse processes and tools across all regions
- Improve visibility, agility, and decision-making with centralized data
- Support industry-specific logistics needs (e.g., hazardous materials, fasteners)
- Strengthen Bossard’s supply chain resilience and scalability for growth

Ultimately, Bossard needed more than a traditional warehouse management system—it required a unified, modular supply chain execution platform that could scale globally while remaining flexible enough to support local complexity.

THE EPG DIFFERENCE

Bossard selected EPG’s unified supply chain execution platform, EPG ONE™, as the technological backbone of the BOOST program. EPG ONE™ delivered the modular capabilities required to modernize operations across continents while enabling consistent, high-performance execution. The EPG ONE™ suite of powerful, modular applications addressed Bossard’s specific needs:



Warehouse Management System (WMS): Bossard implemented EPG’s WMS globally to standardize processes and optimize warehouse operations. The system brings stability, adaptability, and high-quality analytics to diverse environments—minimizing errors and improving visibility across all inventory flows.

Warehouse Control System (WCS): EPG’s material flow controller enables centralized control of logistics hardware from various vendors, integrating seamlessly across Bossard’s many facilities and allowing real-time optimization of equipment and throughput.

Multi-Carrier Shipping Software: Deployed for automated and efficient parcel shipping, this solution connects to over 250 global parcel carriers. It delivers smart rate shopping and real-time carrier selection, helping Bossard reduce shipping costs and optimize delivery times.

Supply Chain Control Tower: EPG’s control tower provides real-time oversight of warehouse performance and KPIs, empowering Bossard with end-to-end visibility and strategic decision support across all sites.

EPG ONE™ proved to be the ideal fit for Bossard due to its modular, fully integrated architecture that supports end-to-end supply chain execution. The platform’s flexibility allowed Bossard to manage complex, industry-specific workflows—such as hazardous materials handling and customized



value-added services—while maintaining global standardization. Its scalable design made it possible to execute simultaneous, multi-site rollouts without compromising quality or speed. With an intuitive user interface, EPG ONE™ minimized training time and accelerated onboarding for Bossard's warehouse teams across regions.

Equally critical was EPG's hands-on, collaborative approach and proven global project management methodology, which ensured successful implementations across Asia, Europe, and the US. This structured deployment model empowered local teams to execute with confidence while maintaining centralized coordination and strategic alignment with Bossard's BOOST program goals.

SOLUTION RESULTS

By standardizing on EPG ONE™, Bossard transformed its global supply chain operations and achieved meaningful improvements in performance, reliability, and visibility:

- **End-to-End Process Standardization:**
Warehouse processes across 40+ global sites now run on a consistent platform, reducing variability and complexity.
- **Improved Efficiency and Accuracy:**
Warehouse operations are faster, leaner, and less error-prone, ensuring faster fulfillment and higher customer satisfaction.
- **Smarter, More Cost-Efficient Shipping:**
Through EPG's multi-carrier solution, Bossard optimizes

carrier selection and automates parcel labeling, reducing costs and improving speed to customer.

- **Real-Time Operational Visibility:**

The EPG ONE™ Control Tower enables global teams to monitor KPIs and warehouse activity in real time, supporting faster, more informed decisions.

- **Future-Proof Scalability:**

EPG's global deployment model and modular platform allow Bossard to scale as needed while staying agile.

"EPG's WMS is flexible and easily accommodates our industry-specific processes. We can gradually unify our logistical operations within the group and make processes more transparent. The initial training and onboarding effort for customers and warehouse staff was also minimal."

Giuseppe Aruanno, Chief Information Officer, Bossard Holding AG

Bossard's partnership with EPG has laid the foundation for a fully integrated, future-ready supply chain—one that delivers speed, accuracy, and agility at every node. With standardized processes, real-time visibility, and the flexibility to adapt to evolving demands, Bossard is now positioned to operate at a new level of global supply chain excellence.

Explore EPG ONE™